

**Pet Sitting /Dog Walking Service Agreement between
The Pet Nanny Lakeland LLC and Client**

For the purposes of this document, the terms Client, Pet Owner are synonymous with the person contracting services for one or more domestic animals. The Pet Nanny/The Pet Nanny Lakeland are synonymous with the pet care company providing care for the Client below.

The Pet Nanny provides services to the Pet Owner/Client below which includes, but is not limited to: dog walking, transporting, and feeding and caring for pets.

This agreement is entered into by and between Gina Bullock, Owner of The Pet Nanny Lakeland LLC

and _____, Client of The Pet Nanny Lakeland

LLC _____, Client desires to engage The Pet Nanny Lakeland LLC and its contracted pet sitters and dog walkers to provide pet care and agrees to the terms below:

Injury to Client animal(s) by another animal:

The Pet Nanny Lakeland LLC and its contracted staff will not be responsible for any animal(s) that instigate fights with other animals or is injured by another animal while in The Pet Nanny Lakeland LLC care. The Pet Nanny Lakeland LLC will take all appropriate actions to ensure that Client's animal(s) are not placed in the company of aggressive or violent animals and/or will immediately remove Client's animal(s) from any animal fight.

Injury or escape of animals:

Client and sitter are aware that the highest level of care shall be given to any and all pets under care of the pet sitter employed by The Pet Nanny Lakeland LLC. Client is aware that pet(s) are instinctual in nature and not always controllable by the sitter even when the highest level of care is provided. Should the Client's animal(s) run away or be injured, the Client agrees that The Pet Nanny will not be responsible for any liability. The above waiver of liability in favor of The Pet Nanny Lakeland LLC shall not apply or be effective if The Pet Nanny Lakeland LLC conduct in providing its pet care services is found to be grossly negligent, reckless, or if there is intentional misconduct.

Injury to Pet Sitter or another person by Client's Animal(s):

Client will be responsible for all medical expenses and damages resulting from an injury to pet sitter or other persons by the Client's pet(s). Client agrees to pay the full cost of any and all medical expenses and damages should they arise to the The Pet Nanny Lakeland LLC pet sitter or the pet sitter's possessions as a result of the Client's animal(s) actions. Client agrees to indemnify, hold harmless, and defend The Pet Nanny in the event of a claim by any person injured by the Client's pet(s).

Unsafe Pet(s):

This contract permits The Pet Nanny to use discretion to stop and end service at any time that Client's pet(s) pose a danger to the safety and health of itself, other pets, other people or The Pet Nanny Lakeland LLC sitters/walkers.

Off-leash Dog(s):

Some of our Clients request off-leash activity and play for their dog(s). Client is aware and agrees that the Client's dog(s) may be off-leash in designated dog parks and other legal-for-dogs areas (e.g. fire roads, etc.) in order to provide maximum exercise and play for Client's dog(s). Client agrees that should the Client's dog(s) run away or be injured during the off-leash hike and play time, neither The Pet Nanny Lakeland LLC nor The Pet Nanny Lakeland LLC walkers/sitters will be held liable for any damages resulting to people or other animals or to the Client's dog(s).

*******Retractable Leash will not be used with pets over 25 pounds due to safety reasons.*******

The exception to dogs being voluntarily off-leash under The Pet Nanny care would be if Client initials the line below:

_____ I do not want my dog(s) to be off-leash at any point during the dog walk, hike or playtime.

Payment Policy / Cancellation Policy:

All payment for pet sitting is due before Client's departure date. We accept credit cards and local checks. By signing this contract, Client agrees to the The Pet Nanny Lakeland LLC cancellation policy which is as follows:

During non-holiday and non-summer time periods, please note the The Pet Nanny Lakeland LLC cancellation policy is as follows:

8 or more days' notice for cancellation prior to reservation: FULL REFUND GIVEN TO CLIENT.

4-7 days' notice for cancellation: 50 % OF TOTAL FEE REFUNDED TO CLIENT.

3 or fewer days' notice for cancellation: NO REFUND GIVEN TO CLIENT; FULL RESERVATION FEE WILL BE CHARGED TO CLIENT.

During pet sitting over major national holidays and the summer period between June 1-Sept 10 or for pet sitting reservations that are longer than 10 days in length, The Pet Nanny cancellation policy is as follows:

15 or more days' notice for cancellation prior to reservation: FULL REFUND GIVEN TO CLIENT.

7-14 days' notice for cancellation: 50 % OF TOTAL FEE REFUNDED TO CLIENT.

6 or fewer days' notice for cancellation: NO REFUND GIVEN TO CLIENT; FULL RESERVATION FEE WILL BE CHARGED TO CLIENT.

Early Return to Home or Late Departure from Home:

Reservations are made to plan for sitter availability for Client's reservation dates. Therefore, Clients returning home early or departing later than the reservation will be required to pay for the *full reservation amount of time*, regardless of whether Client returned home early or departed later than the prior reservation scheduled. No amount of money will be refunded to Client for early returns to home or late departures from home by Client after a reservation date has been agreed upon.

Dog Walking Cancellation Policy:

Regular monthly dog walk Clients agree to give two (2) weeks' notice should Client decide to discontinue regular ongoing dog walking service. If Client cannot or does not give two (2) weeks' notice, Client agrees to compensate The Pet Nanny Lakeland LLC for what would have been the total for two weeks of regular dog walking service. The Pet Nanny agrees that should Client discontinue service due to blatantly poor care/service from walker for any reason, then this two (2) week notice addendum will not be enforced by The Pet Nanny Lakeland LLC.

Solicitation of The Pet Nanny Lakeland LLC Sitters:

Client agrees that the pet sitter provided by The Pet Nanny Lakeland LLC is employed through The Pet Nanny Lakeland LLC and is contracted to work only through The Pet Nanny Lakeland LLC and not directly through the individual Client listed above. Client agrees that all reservations for present and future sitting and dog walking *must* be made through The Pet Nanny Lakeland LLC and not the individual sitter. Client is aware that The Pet Nanny Lakeland LLC sitter may give out his/her personal number to the Client. Client agrees to use this number only in the event of an emergency during which the sitter/walker is already employed directly through The Pet Nanny Lakeland LLC for Client. Client agrees that this number shall not be used for any solicitation of future pet sitting or dog walking. Client is aware that should this contract be broken, legal fees and misuse-of-staff charges will apply.

Client Home Care Needs:

The Pet Nanny Lakeland LLC is not responsible for wilted, dead or otherwise unhealthy plants. The Pet Nanny sitters will work hard to follow written instructions as precisely as possible, but cannot be responsible if the results are not favorable to the Client. Please place all indoor plants together on a waterproof surface in plain sight as your pet sitter is not responsible for water-damaged areas or missed plants.

The Pet Nanny Lakeland LLC is not responsible for damage to the home beyond the control of the sitter. This includes, but is not limited to: electrical problems, leaks, and acts of nature. All repairs to home and related fees will be paid by Client or fully reimbursed to The Pet Nanny Lakeland LLC within seven (7) days of Client's return date. The Pet Nanny Lakeland LLC is not responsible for any damage to the property or home of the Client unless such damage is caused by the negligent act of The Pet Nanny Lakeland LLC.

The Pet Nanny Lakeland LLC is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract. Client agrees to secure home prior to leaving the premises. The Pet Nanny Lakeland LLC will attempt to re-secure the home according to Client instructions at the end of each visit.

Client is responsible for pet-proofing house and yard and security fences/gates/latches. The Pet Nanny Lakeland LLC will not be responsible for the safety of the pet(s) and will not be liable for the death, injury, disappearance or legal consequences of any pet(s) with unsupervised access to the outdoors or if Client has not initialed the section on this contract in regard to unleashed care of Client's dog(s).

Pet Illness/Veterinary Care/Restocking supplies

Client is aware and agrees to the medical costs of any fees should they arise from animal(s) being ill or otherwise needing veterinary care. Client agrees to pay The Pet Nanny Lakeland LLC the sum of \$40/per hour should the sitter need to take the pet(s) to vet. If the sitter needs to restock supplies that the Client agrees to provide but that are not provided at the time of the sit (such as pet food or medication), Client agrees to pay The Pet Nanny Lakeland LLC a \$40/restocking fee.

Terms:

The terms of this contract apply to all pets owned by the Client, including any and all new pets that the Client obtains on or after the date that this contract was signed, at any and all locations the Client designates for service.

By signing below and/or e-mailing a written agreement to the terms of The Pet Nanny Lakeland LLC, the Client agrees that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

I have read the above and by signing below, I agree to the conditions listed above:

Client Signature _____

Print Client Name _____

Date ____ / ____ / ____

Gina Bullock owner _____ **(Owner Name)**

Print Business Owner Name _____

Date ____ / ____ / ____